



LIFE TIME INSTALLATION WARRANTY

Thank you for choosing New View Home Exteriors, LLC (“New View”) to replace your windows and doors for your home! We are proud to bring you products and services of the highest quality and value. We also stand behind the products that we sell, which is why we offer quick responsive service and a comprehensive warranty.

Warranty Description:

NewView guarantees to the original purchaser that products installed in a single family home or a multi-family home unit by New View will be free of defective workmanship for the life of your windows. If the determination has been made that the defect or concern is attributable to our workmanship, NewView will, at its option, (1) repair the defective product, (2) replace the defective materials or (3) refund your purchase price.

Who is covered?

This warranty extends only to the original purchaser of windows and or doors from New View. The warranty starts on the date of the installation of products in the home and remains effective as long as the original purchaser owns the home.

What’s not covered?

- Damage or defects relating to misuse, abuse, the use of applied tints or films.
- Any misuse, modification, or alterations (including but not limited to customer-applied finishes).
- Normal wear and tear.
- Damage due to alarm installations.
- Natural weathering of wooden/wood clad finishes.
- Acts of nature (e.g. fire, hurricanes, etc.)
- Improper storage, or handling.
- Building movements and settlements.
- Failure to protect wood surfaces against moisture to, or immediately after installation.
- Failure to maintain product under manufacturer’s warranty.
- Condensation, or damage due to condensation on your windows or doors.
- Cracked or worn caulking.
- Damage due to cracked or worn caulking.

Limitations on Remedies:

In no event will Newview be liable for incidental or consequential damages (other than labor to repair or replace products under this warranty, whether based on breach of express or implied warranty, breach of contract, negligence, strict liability or any other legal theory). Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. You also have specific legal rights under the manufacturer’s warranty, and you may have other rights which vary from state to state.

To obtain service under this warranty, contact us at 1-800-new-view or access www.newviewnj.com. Please keep this certificate, along with contracts, invoices, and change orders for your records as they will be necessary to claim service.